



42ND ORDINARY SESSION OF PAPU ADMINISTRATIVE COUNCIL

AFRICAN POSTAL DIALOGUE

10th June 2024

PAPU Tower, Arusha
United Republic of Tanzania

POSTAL DIALOGUE SEGMENTS

AFRICAN POSTAL CEOs FORUM: “THE AFRICAN POST GEARING ITSELF TO SERVE DIGITAL ECONOMIES THROUGH INNOVATION AND DIGITAL POSTAL PRODUCTS AND SERVICES”

AFRICAN POSTAL REGULATORS’ FORUM: “LEVERAGING POSTAL REGULATION TO ADVANCE POSTAL DIGITAL TRANSFORMATION IN AFRICA”

OPENING CEREMONY

TIME (GMT+3)	ACTIVITIES	SPEAKERS
09h00mns-09h15mns	<p style="text-align: center;">Welcome Remarks</p> <ol style="list-style-type: none">Dr. Jabiri Bakari Kuwe – Director General -Tanzania Communications Regulatory AuthorityDr. Sifundo Chief Moyo – Secretary General Pan African Postal UnionMr. Cornelius Ramatlhakwane – Chairperson of African Postal CEO’s ForumMr. Bruno Yuma - Chairperson of African Postal Regulators Forum	

MORNING SESSION: AFRICAN POSTAL CEO’S FORUM

a) SUB-THEME 1

09h15mns-11h15mns	<p>Post the COVID-19 Pandemic era, what key digital transformation maneuvers has the Post implemented, and what impact did they have in assisting the Postal services in recovering lost ground?</p> <ul style="list-style-type: none">Are there any new technological tools and services deployed?	<p>Moderator: Dr. Devotha Nyambo (Ag. Director HPC/Center of Excellence ICT, NM-AIST)</p> <p>Presenter: Shantosh Gopal – CEO Ship2myID</p> <p>Panelists (04):</p>
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	<ul style="list-style-type: none"> Mention any three to five interventions that are critical for the success of African DPOs <p style="text-align: center;">Question and Answer Session</p>	<ol style="list-style-type: none"> John Kipyegon Tonui – CEO – Postal Corporation of Kenya Cornelius Ramatlhakwane – CEO Botswana Post Angela Banda – CEO Malawi Post Corporation Mr. Abdaty KA – Director of Postal Operations and Transfers, in charge of international Affairs Senegal Post
b) SUB-THEME 2		
	<p>Strategic partnerships provide opportunities to unlock the technology gridlock. What business opportunities exist for partnering with the private sector to achieve the desired levels of digitalization in our entities?</p> <ul style="list-style-type: none"> How can we engage relevant stakeholders/partners to operationalize the Postal Prosperity Zone (PPZ) initiative in our DOs? Are there any notable Public-Private Partnerships created over the period under review, and what form do these partnerships take? <p style="text-align: center;">Question and Answer Session</p>	<p>Moderator: <i>Dr. Germin Peter Lyakurwa, Lecturer – School of CoCSE, NM-AIST.</i></p> <p>Presenter: Trezeguet CC Chair</p> <p>Panelists</p> <ol style="list-style-type: none"> M. Maharage Chande-CEO Tanzania Posts Corporation Mr. Abdellatif Benzarhouni – Director of Cooperation and International Partnerships Algeria. Norman Maule- CEO Zambia Postal Services Corporation Mr. Maxwell Chitendeni – CEO ZIMBABWE Posts Dr. Bonny Mgawe, Lecturer – School of CoCSE, NM-AIST
-11h15mns-11h45mns	<ul style="list-style-type: none"> Tea/Coffee Break 	<ul style="list-style-type: none"> Participants
c) SUB-THEME 3		
11h45mns-13h 00mns	<p>Universal Service Financing Mechanisms:</p> <ul style="list-style-type: none"> Sharing ideas and best practices by the DOs Are governments ready to provide subsidies Is there convergence on the costing of the universal services between the Regulator and Operator <p style="text-align: center;">Question and Answer Session</p>	<p>Moderator: Brian Mwansa</p> <p>Presenter: Cornelius <i>Botswana</i></p> <p>Panelists:</p> <ol style="list-style-type: none"> Mrs Tchibonge M. Sandra – CEO Congolese Posts and Telecommunications Corporation. Mr. SABA Ibrahim – CEO Burkina Faso Posts Violet Molete – Independent Communications Authority of South Africa (ICASA) Alfred Marisa POTRAZ,

		5. INMC – Mozambique
13h00mns-14h-00mns	Lunch break	Participants
AFTERNOON SESSION: AFRICAN POSTAL REGULATORS' FORUM		
a) SUB-THEME 1:		
14h00mns-16h-00mns	<p>How are Regulators managing to regulate postal financial services in an era driven by digital innovations?</p> <p style="text-align: center;">Question and Answer Session</p>	<p>Moderator: <i>Dr. Mussa Dida Ally, Dean School of CoCSE, NM-AIST</i></p> <p>Presenter: <i>Adama DIOUF (ES/WAPCO)</i></p> <p>Panelists:</p> <ol style="list-style-type: none"> 1. <i>Dr. Abudu Salam Waiswa-Uganda</i> 2. <i>Idrisa Ly - Mali</i> 3. <i>Bruno Yuma –DRC</i>
b) SUB-THEME 2:		
	<p>Postal Networks play a vital role in financial inclusion: What are the Key success factors for Postal Financial Inclusion?</p> <ul style="list-style-type: none"> • Cybersecurity; • Infrastructure; • Supply Chain; • Synergistic partnerships • Robust software <p style="text-align: center;">Question and Answer Session</p>	<p>Moderator: <i>Mr. SIMBA (EACO)</i></p> <p>Presenter: <i>Mr. Abdoulaye Niang – PAPU Digital and Financial Inclusion Officer</i></p> <p>Panelists:</p> <ol style="list-style-type: none"> 1. <i>ADOU Joséphine – Côte d'Ivoire</i> 2. <i>Cecilia MKOBA - Tanzania</i> 3. <i>Christian Minoungou- Burkina Faso</i> 4. <i>Dr. Judith Leo, Senior Lecturer School of CoCSE, NM-AIST</i>
16h00mns-16h30mns	<ul style="list-style-type: none"> • Tea/Coffee Break 	Participants
CLOSING CEREMONY		
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16h 30mn-17h-00mns	<p>Declarations</p> <ul style="list-style-type: none"> • CEO • Regulators <p>Closing Remarks</p>	<ul style="list-style-type: none"> • CEOs Forum Chairperson (Botswana) • Regulators Forum Chairperson (DRC) • PAPU ASG