



'creating a level playing field'

PRACTICAL INFORMATION REPUBLIC OF ZIMBABWE

**2nd AFRICAN POSTAL REGULATORS CONFERENCE 2-3
DECEMBER 2024**

CRASA POSTAL COMMITTEE MEETING 4-6 DECEMBER 2024

CRESTA SPRAYVIEW, VICTORIA FALLS, ZIMBABWE

Flag



Coat of Arms



National Anthem

Blessed be the land of Zimbabwe - English
Simudza Mureza weZimbabwe - Shona
Kalibusisiwe Ilizwe leZimbabwe- Ndebele

1. VENUE – CRESTA SPRAYVIEW, VICTORIA FALLS, ZIMBABWE

The 2nd African Postal Regulators Conference and the CRASA Postal Committee meetings will be held at Cresta Sprayview Hotel, Victoria Falls, Zimbabwe.

Port of Entry – Victoria Falls Airport

2. ZIMBABWE – GEOGRAPHICAL INFORMATION

Zimbabwe is a land locked country in southern Africa with an estimated population of 15 million people. Zimbabwe is bordered by Botswana on the west, Zambia on the north, Mozambique on the east, and South Africa on the south and has a total area of about 390 757 square kilometres. The capital city is Harare and other major cities include Bulawayo, Mutare, Gweru and Masvingo.

Victoria Falls is located in Matabeleland North Province and lies on the southern banks of the Zambezi River. According to the 2022 Population Census, the town had a population of 35,199. It is one of the world's largest waterfalls, with a width of 1,708 m (5,604 feet). The region around it is inhabited by several species of plants and animals.

3. TOURISM

Zimbabwe is a welcoming, unique and fascinating tourist destination and is home to the mighty Victoria Falls, which is one of the seven natural wonders of the world. A green oasis, Victoria Falls is one of Zimbabwe's most popular destinations. The falls themselves are known as "The Smoke That Thunders" for their misty drama, as the Zambezi River tumbles into the gorge below. Other fascinating places include Lake Kariba, the second largest man-made lake on earth, Kariba Dam on the mighty Zambezi River, the refreshing Eastern Highlands, the exotic Matobo Hills and the Great Zimbabwe National Monument. The nation is richly endowed with pristine wildlife, a unique culture and a naturally warm and friendly people. These attributes contribute immensely to the high degree of attractiveness that position Zimbabwe as a prime tourist destination in the world.

In Victoria Falls you can take time to enjoy some of the following activities:

- Tour of the Victoria Falls Rainforest
- Boat Cruise – sunset/day
- Lion encounter
- Elephant encounter and interaction
- Horseback safari, night drive and bush dinners
- Bungee Jumping
- Bridge Swing, gorge swing, zip line, tandem zip line, highwire pass
- Crocodile farm tour and cage diving
- Rafting and river boarding
- Game drive (am or pm) and Walking Safari
- Elephant Interactive safari and Rhino Encounter
- Helicopter flight over the Zambezi River

- Boma Dinner
- Chobe trip, boat cruise, game drive, bird watching
- Visit to the Hwange National Park, 100km from Victoria Falls

4. **WEATHER**

In December, the weather is hot and dry in Victoria Falls. Daily maximum temperatures average 31°C whilst minimum temperatures average 18°C. Some light showers are also expected during this time of the year. It is advisable to pack some light clothing and wear sun hats when walking around during the day. And remember to stay hydrated.

5. **PASSPORTS AND VISAS**

All visitors require valid passports to travel to Zimbabwe and visa regulations vary according to nationality and country of origin and these should be checked for at your nearest tourist office or embassy before leaving your country.

Visa applications can be done online through the Zimbabwe Immigration website www.evisa.gov.zw

Printed copies of the visas are required upon arrival.

Please find the Zimbabwe Visa Regime below:

<p>CATEGORY A</p> <p><i>Visitors from the countries in this category are not required to have a visa to travel to Zimbabwe.</i></p>	<ul style="list-style-type: none"> • ANGOLA • ARUBA • ANTIGUA & BARBUDA • BAHAMAS • BARBADOS • BELIZE • BOTSWANA • CAYMAN ISLANDS • CONAKRY • CYPRUS • FIJI • DEMOCRATIC REPUBLIC OF THE CONGO • GHANA • GRENADA • HONG KONG SPECIAL ADMINISTRATIVE REGION OF CHINA • JAMAICA • KENYA • KIRIBATI • LEEWARD ISLANDS • LESOTHO • MADAGASCAR
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	<ul style="list-style-type: none"> • MALAWI • MALAYSIA • MALDIVES • MAURITIUS • MALTA • MONTSERRAT • MOZAMBIQUE • NAMIBIA • NAURU • SAMOA WESTERN • SAINT LUCIA • SAINT VINCENT AND THE GRENADINES • SEYCHELLES • SINGAPORE • SOLOMON ISLANDS • SOUTH AFRICA • ST KITTS AND NEVIS • SWAZILAND • TONGA • TRINIDAD AND TOBAGO • TURKS AND CAICOS ISLANDS • TUVALU • UGANDA • UNITED REPUBLIC OF TANZANIA • VANUATU • ZAMBIA
<p>CATEGORY B</p> <p><i>Visitors from the countries in this category are not required to apply for a visa before travelling, but may pay for and obtain your visa when you enter Zimbabwe.</i></p>	<p>SURINAME</p> <ul style="list-style-type: none"> • VIRGIN ISLANDS • VATICAN • VENEZUELA (BOLIVARIAN REPUBLIC OF) • UNITED STATES OF AMERICA • URUGUAY • UZBEKISTAN • UKRAINE • UNITED ARAB EMIRATES • UNITED KINGDOM OF GREAT BRITAIN AND NORTHERN IRELAND • TURKEY • TURKMENISTAN • SWEDEN • SWITZERLAND • TAJIKISTAN • SPAIN • SLOVAKIA • SLOVENIA

- SAMOA (AMERICA)
- SENEGAL
- SERBIA
- SAN MARINO
- SAO TOME AND PRINCIPE
- REUNION
- ROMANIA
- RUSSIAN FEDERATION
- RWANDA
- MARSHALL ISLANDS
- MEXICO
- MICRONESIA, FEDERATED STATES OF
- MOLDOVA
- MONACO
- NETHERLANDS
- NEW CALEDONIA
- NEW ZEALAND
- NICARAGUA
- NORFOLK ISLANDS
- NORTHERN MARIANA ISLANDS
- NORWAY
- PALAU ISLAND
- PALESTINE
- PANAMA
- PAPUA NEW GUINEA
- PARAGUAY
- PERU
- POLAND
- PORTUGAL
- PUERTO RICO
- LIECHTENSTEIN
- LITHUANIA
- LUXEMBOURG
- MACAO SPECIAL ADMINISTRATIVE REGION OF CHINA
- KOREA (SOUTH)
- KUWAIT
- KYRGYZSTAN
- LATVIA
- JAPAN
- COMOROS
- KAZAKHSTAN
- GUYANA
- HAITI
- HONDURAS
- IRELAND
- ISRAEL

- ITALY
- HUNGARY
- ICELAND
- INDIA
- INDONESIA
- IRAN, ISLAMIC REPUBLIC OF
- GUAM
- GUATEMALA
- GILBRALTAR
- GREECE
- GEORGIA
- GERMANY
- DENMARK
- ESTONIA
- ETHIOPIA
- FINLAND
- FRANCE
- FRENCH GUIANA
- FRENCH POLYNESIA
- FRENCH W/INDIES
- CZECH REPUBLIC
- DOMINICAN REPUBLIC
- ECUADOR
- EGYPT
- EL SALVADOR
- EQUATORIAL GUINEA
- CHILE
- CHINA
- CHINA (NON TOUR)
- COOK ISLANDS
- COSTA RICA
- CROATIA
- CUBA
- BURUNDI
- CANADA
- CAPE VERDE
- BRAZIL
- BRITISH VIRGIN ISLANDS
- BRUNEI DARUSSALAM
- BULGARIA
- BERMUDA
- BHUTAN
- BOSNIA AND HERZEGOVINA
- BELARUS
- BELGIUM
- BAHRAIN
- ARGENTINA
- ARMENIA

	<ul style="list-style-type: none"> • AUSTRALIA • AUSTRIA • AZERBAIJAN • ALBANIA • ALGERIA
<p>CATEGORY C</p> <p><i>Visitors from the countries in this category are required to pay for and obtain a visa before travel to Zimbabwe.</i></p>	<ul style="list-style-type: none"> ANGUILLA • BANGLADESH • BENIN • AFGHANISTAN • BOLIVIA • BURKINA FASO • CAMBODIA • CAMEROON • CD'IVOIRE • CENTRAL AFRICAN REPUBLIC • CHAD • COLOMBIA • ERITREA • DEMOCRATIC PEOPLE'S REPUBLIC OF KOREA • CONGO BRAZAVILLE • GABON • GAMBIA • DJIBOUTI REPUBLIC • GUINEA • GUINEA-BISSAU • IRAQ • JORDAN • LEBANON • LAO PEOPLE'S DEMOCRATIC REPUBLIC • KOSOVO • LIBERIA • LIBYAN ARAB JAMAHIRIYA • QATAR • REFUGEE • PHILIPPINES • OMAN • PAKISTAN • NIGER • NIGERIA • MONGOLIA • MONTENEGRO • MALI • MAURITANIA • MOROCCO • NEPAL

	<ul style="list-style-type: none"> • MYANMAR • SAUDI ARABIA • SIERRA LEONE • SRI LANKA • SUDAN • SOUTH SUDAN • SOMALIA • THAILAND • THE FORMER YUGOSLAV REPUBLIC OF MACEDONIA • TOGO • SYRIAN ARAB REPUBLIC • TAIWAN • TUNISIA • VIET NAM
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6. CURRENCY

The Zimbabwe Dollar (ZWG) is used for local transactions. However, all hotel payments and tourist activities are paid in foreign currency, primarily United States Dollars (US\$), through cash or visa cards.

7. COMMUNICATION

The access code for Zimbabwe is +263 and it operates under the Central African Time zone. The country has one fixed landline operator and 3 mobile cellular network service providers. Internet access is also available from mobile networks, fixed broadband, community information centres, internet cafes in and around the major cities and Wi-Fi hotspots at major Hotels and International Airports.

8. BANKING BUSINESS HOURS

Banks in Zimbabwe open from 8am to 3pm from Monday to Friday and up to 11am on Saturdays. All banks are closed on Sundays. Money transfer agencies are also available in Victoria Falls

9. CULTURE, RELIGION AND LANGUAGE

Zimbabwe is a multi-racial society where people of different nationalities live in harmony. People living in urban areas have a westernised lifestyle and are predominately Christian, while in the rural areas many African traditions have been preserved. English is the official language and other widely spoken languages are Chishona and Isindebele which have various dialects and other minority languages, such as Kalanga, Nambya, Sotho, Venda, Chewa, Shangani and Tonga.

10. AIRPORT DEPARTURE TAX

A departure tax of US\$50.00 is levied on all foreign visitors (non-residents) at all Zimbabwe airports for international flights. The revenue stamp can be bought at the Airport or pre-purchased at any commercial bank. A total of US\$15.00 is payable for each domestic ticket. However, this tax is often incorporated in the ticket fare. Always verify with the issuing agent. For airlines it is included in the ticket but for charters they charge separately.

11. ELECTRICAL APPLIANCES

In main centres and main tourist resorts, all appliances run on 220 volts to 240 volts. Outlets are of the 3-pin, 13amp & 15amp (round plugs) type.

12. TRADITIONAL FOODS

Hotels, restaurants and homes in Zimbabwe offer a wide variety of meals ranging from oriental recipes, Chinese food, sea food to takeaways but the best of all is the local traditional recipes, they offer excellent nutrition and are a healthy option. Sadza is the staple food in Zimbabwe and is made from maize meal (or millet and rapoko) which is eaten as a thick porridge. A wide range of side dishes are available such as dried meat in peanut butter, madora or macimbi, or a range of vegetables such as kale, rape, mustard leaves, broccoli, cabbage, okra and other exotic local specialities such as (pumpkin leaves), blackjack, derere and (dried vegetables) such as munyemba, nyevhe, mowa with peanut butter. Pumpkins and their seeds are also a delicious option.

13. SECURITY

Zimbabweans are known for their hospitality and friendliness towards each other and visitors alike. Although all Zimbabweans are very helpful it is always advisable to be cautious when dealing with strangers. Police officers are readily available and very helpful. They are easily identified by their uniforms. Like everywhere in the world valuables should always be safeguarded or left in the hotel safe box. Any information is accessible through the Zimbabwe Tourism Authority, Publicity Association, Police Post or the Hotel Information Desk.

14. CUSTOMS CONCESSION

Your personal possessions which are not intended for disposal or consumption in Zimbabwe are allowed entry duty-free. For dutiable goods, a maximum value of USD200.00 is permissible duty free.

15. MOTOR VEHICLES

Private motor vehicles, caravans and trailers may be brought temporarily into Zimbabwe provided they are licensed in their home countries and bear the appropriate registration plates and a nationality plaque. The International Certificate of Motor Vehicles is recognized in Zimbabwe.

16. DRIVING IN ZIMBABWE

International driving and driving licences issued in all SADC countries are valid in Zimbabwe. Visitors from other countries not covered by this agreement are able to drive for a period of 90 days using driving licences issued in their home countries. If not printed in English, it should have a certificate of authority and validity, or a translation of the text with the bearer's photograph attached. Renewal after expiry of this period is obtained from the Ministry of Transport and Infrastructural Development. Driving is on the left hand side. At all intersections a fire engine ambulance or police vehicle sounding a siren takes precedence over all other traffic, move out of its course and remain stationary until it has passed. The general speed limit in Zimbabwe is 120km/h on open roads and 60km/h in urban areas. Toll gates are operational on all major highways and the charges vary from USD\$4.00 to USD\$20.00.

17. TRANSPORT

The host will provide airport shuttle services and transport in between hotels for the duration of the summit. All delegates are therefore required to provide travel itineraries and hotel preference on registration.

Travel options to Victoria Falls – The following airlines fly daily to Victoria Falls, Zimbabwe:

International Flights

- **Eurowing** from Namibia to Victoria Falls – Monday, Wednesday, Friday.
- **Airlink** from Johannesburg to Victoria Falls
- **Kenya Airways** from Nairobi, Kenya – Monday, Wednesday, Friday.
- **Ethiopian Airways** from Addis Ababa Ethiopia
- **Air Namibia** from Windhoek, Namibia – Monday, Wednesday, Friday.
- **Fastjet (budget)** from Johannesburg South Africa

Domestic Flights

- **Fastjet**
- **Air Zimbabwe**
- **Kuva Air – Chartered**

Car Hire - cars with or without chauffeurs can be hired in most tourist areas from international recognized firms.

Taxi Services – Taxis are available at every airport and hotel in Zimbabwe.

18. ACCOMODATION OPTIONS

Delegates are kindly requested to make their own accommodation bookings. The following hotels and lodges are recommended:

HOTEL	ACCOMODATION RATE	MEALS	CONTACT
Cresta Sprayview Hotel - Venue	Single US\$140.00 Bed and Breakfast Double US\$200.00 Bed and Breakfast	US\$35.00	Tel: 263-8328-44344 Fax: 263-8328-44713 reservations@sprayview.cresta.co.zw www.crestahotels.com
Elephant Hills Continental Hotel	Single US\$195.00 Bed and Breakfast Double US\$230.00 Bed and Breakfast	US\$38.00 meal only	Tel: +263-8328-44793-9 Cell : 263 772 132 160-2 Fax: +263-13-44656 nnyandoro@legacyafricahotels.com ezemba@legacyafricahotels.com nmpofu@legacyafricahotels.com ssibanda@legacyafricahotels.com www.legacyhotels.com
Victoria Falls Hotel	Single US\$486.00 Bed and Breakfast Double US\$520.00 Bed and Breakfast	US\$35.00 Meal only	Tel: 263-8328-44751/61 or 263 8328 44593 Cell : 263 772 132 174 Fax: 263-8328-44762 Reservations2@victoriafallshotel.com www.victoriafallshotel.com
A'Zambezi River Lodge	Single US\$240.00 Bed and Breakfast Double US\$280.00 Bed and Breakfast	US\$35.00 Meal only	Tel: +263-8328-44561-4 Cell : 263 772 153 537 Fax: +263-8328-44511 Reservations.azambezi@rtg.co.zw www.rtgafrika.com
Rainbow Hotel Victoria Falls	Single US\$160.00 Bed and Breakfast Double US\$180.00 Bed and Breakfast	US\$33.00	Tel: +263-8328-44583/5 Fax: +263-13-43563/45832/44652 reservations@rainbowvfa.co.zw
Ilala Lodge	Single US\$246.00 Bed and Breakfast Double US\$492.00 Bed and Breakfast	US\$40.00	Tel: +263-8328-44737 Fax: +263-8328-44740 reservations@ilalalodge.co.zw www.ilalalodge.com
The Palm River Hotel	Single US\$332.00 Bed and Breakfast		1403 Parkway Drive Victoria Falls

	Double US\$446.00 Bed and Breakfast		083447378/9 reservations@palmriverhotel.com marketing@palmriverhotel.com www.palmriverhotel.com
Zambezi Manor	Single US\$320.00 Bed and Breakfast Double US\$470.00 Bed and Breakfast		1360 Old Kazungula Road Victoria Falls res@mbanomanorhotel.com +263 788 928 776
N1 Hotel	Twin bed 79.99 Deluxe 89.99 Superior 99.99		266 Adam Stander Road, Victoria Falls Tel: +263-8328-45040 vicfalls@n1hotel.co.zw www.n1hotel.co.zw
Shongwe Lookout Lodge	Bed and breakfast US\$200.00 for a single standard room Per person sharing \$130 Bed and breakfast for executive suites US\$160.00 per night bed and breakfast	US\$30.00	553 Mopane Street Victoria Falls Zimbabwe +263 77 413 8605 +263 83 28 44209 Email – reservation@shongwelookout.com
Phezulu Guest Lodge	Bed and breakfast US\$150.00 for a single standard room US\$230 Bed Breakfast Sharing		557 Mopani Road Victoria Falls +263 83 28 47321 +263 771 044 457 Email – res@bayeteguestlodge.com
Bayete Guest Lodge	Bed and breakfast US\$165.00 for a Classic single room Sharing US\$250 Executive US195 Single Sharing US300		Stand 584 Victoria Falls +263 83 28 47321 +263 771 044 457 Email – res@bayeteguestlodge.com
Inkosi Guest Lodge	Bed and Breakfast US\$230 Single US\$350 Sharing		+263 832847321 Email – res@bayeteguestlodge.com
Zambezi Boutique Guest House	Bed and breakfast US\$150.00 for a deluxe single standard room Bed and breakfast for superior suites US\$190.00 per night bed and breakfast		1574 Reynard Road Extension Victoria Falls zambeziboutiquevicfalls@gmail.com +263 776 779 570

Nguni Lodge	Bed and breakfast US\$128.00 for a single standard room Bed and breakfast for delux suites US\$160 per night bed and breakfast		598 Ngugwuma Close Victoria Falls +263 777 448 999 Email – res@ngunilodge.com
Pamusha Lodge	Bed and breakfast US\$90.00 for a single standard room Bed and breakfast US\$120.00 for a double room	US\$20.00	583 Manyika Road Victoria Falls +263 8328 41828 +263 779 369 160 Email – reservations@pamusha.com www.pamusha.com
Dzimbahwe Guest Lodge	Bed and breakfast US\$100.00 for a single standard room Bed and breakfast US\$110.00 for a double room	US\$11.00	703 Aerodrome Road Victoria Falls +263 773 462 343 reservations@dzimbahweguestlodge.c om
Premier Guest House	Bed and breakfast US\$115.00 for a single standard room Bed and breakfast US\$135.00 for a double standard room	US\$15.00 Lunch US\$15.00 Dinner	1059 Aerodrome Road Victoria Falls +262 8328 46012 +263 775 728 371 info@africapremiersafari.com
Sweet Holiday Homes	Bed and breakfast US\$60.00 for a single standard room Bed and breakfast US\$80.00 for a double standard room		686 Syringa Road Victoria Falls +263 718 723 204 +263 772 770 316 garymushambavanhu@icloud.com
Livingstone Lodge	Bed and breakfast US\$75.00 for a single standard room Bed and breakfast US\$109.00 for a twin or double sharing standard room		642 Syringa Road Victoria Falls +263 782 818 181 livingstonelodgezw@gmail.com

19. FOCAL POINTS

Focal points from Zimbabwe will be available to assist:

Lillian Chanakira

Norah Zaranyika

chanakira@potraz.zw
+263 772 286 222

zaranyika@potraz.zw
+263 772 727 934

-THANK YOU FOR VISITING ZIMBABWE-