

**SUPPLY CHAIN ISSUES BEING REFERRED TO THE 28TH CONGRESS IN DUBAI- SEPTEMBER 2025
AND SALIENT ISSUES TO DOs**

S/N	GROUP	AGENDA	ISSUES	COMMENTS
1.	CUSTOMS	ITMREF/REFRES	Article 08-002 Implementing provisions for providing electronic advance data on Referrals – ITMREF / REFRES	Proposed amendments to the Convention Regulations lacks clear protocols and solutions to address the operational and technical challenges associated with the emerging EAD requirements for referrals. There is no set time-line for the referrals response this could delay item shipment. And where shipments are already mid-air and late referrals are received it will cause confusion.
		TRANSSHIPMENT EAD	Article 17-007 Direct transshipment of postal consignments	There are complexities associated with transshipment EAD, some of the carriers participating in the IATA–UPU Contact Committee have requested that further possible solutions be explored. One of the potential solutions would be for transshipment carriers to maintain responsibility for EAD and operational requirements while a third party facilitates the actual technical solution interfacing with transshipment customs authorities.
2	Transport	Basic airmail conveyance rate for 2026	Adopted (by vote) Option 2 (0.649 SDR per tonne/kilometre).	Approved by POC S7
		Amendment of the Convention Regulations for missent/misrouted items	17-0xx Misrouted and missent items (new article) 17-134 Misrouted mails and missent items (deletion) 17-230 Reforwarding of a parcel arriving out of course (amendment)	Approved by POC S7 This approach ensures that international postal items can either be returned to the origin DO or redirected to the intended destination, minimizing disruption and enhancing adaptability to handle various scenarios.
		PAPERLESS DISPATCH	The pilot for the Proof of Concept is ongoing. Any DO interested in participating in	

			the pilot project s to contact the UPU International Bureau Transport Programme.	
		WCO–UPU Guidelines on the Exchange of Electronic Advance Data (EAD) and Data Quality	DOs to use the document as a guide for effective and quality EAD capture	