



OPERATIONS AND TECHNOLOGY COMMITTEE

PAPU/OTC/SCG/01/2025 - Doc No. 03

SUPPLY CHAIN WORKING GROUP
28th MARCH 2025 (VIRTUAL) 09:00 (GMT)

IMPLEMENTATION STATUS OF SUPPLY CHAIN WORKING GROUP ACTION PLAN

1. Subject: <ul style="list-style-type: none">Supply Chain Working Group Action Plan Implementation Status Report	References/Paragraphs PAPU Action Plan (2022-2025)
2. Decisions expected: <ul style="list-style-type: none">Note the Status Report;Adopt the Report;Take note of the Recommendations.	

1.0 INTRODUCTION

Several activities were undertaken to implement the Supply Chain Working Group Action Plan during the 2024/2025 financial year. Most of the activities under the Supply Chain Working Group are implemented by Designated Operators to ensure efficient postal operations and seamless supply chain integration. Since Designated Operators are at different levels of development, some activities have been accomplished while others are still in progress.

Annex 1 to this document presents the status of implementation of all activities of the Supply Chain Working Group to date.

2.0 ACTIVITIES UNDERTAKEN

The following are the main activities undertaken during the 2024/25 financial year:

2.1 Transport Activities

The Africa Transport Think Tank (ATTT) held six meetings during the year 2024/25 to deliberate on international mail transportation matters, the European Union Import Control System 2 Release 2 (ICS2 R2), the implementation of regional mail hubs, and paper-free transport.

The details of the TTT activities are contained in the report by the PAPU-AFRAA Task Force under **PAPU/OTC/SCG/01/2025 - Doc No. 06**.

The UPU organized a Paper-Free Transport Training Session on November 20th, 2024, for the designated operators of the Arab and African Regions.

2.2 Security Activities

Designated Operators continue implementing and complying with the S58 and S59 security standards within their critical facilities. During the year, the following Members, Ghana, Kenya, Sierra Leone, and Morocco, were awarded various levels of certification for compliance with the standards.

The PAPU Security Action Group (PSAG) was established in accordance with the 42nd Administrative Council Resolution. It comprises nine members from all five African subregions and has since commenced its work.

The details of the PSAG activities are contained in its report under **PAPU/OTC/SCG/01/2025 - Doc No. 05**.

2.3 EAD, CDS/IPS Training Workshop

The UPU in collaboration with the United States Postal Services organized a training workshop for Electronic Advance Data (EAD) and Customs Declaration System/ International Postal System (CDS/IPS) from 9th to 11th July 2024 in New York USA for Designated Operators in the Africa Region.

The Workshop covered the following main topics:

- a) EAD regional performance update;
- b) Customs EAD requirements and data quality;
- c) CDS practical applications;
- d) IPS Training and EAD functionalities;
- e) Best practices and challenges in EAD exchange;
- f) US Tied Funds - EAD

All African DOs attended the workshop physically, except a few who had challenges obtaining US visas. However, virtual participation was enabled for participants who could not travel to the USA. The PAPU General Secretariat attended virtually.

2.4 ORE Project Activities

Designated Operators continued to implement the Operational Readiness for E-commerce Project. The UPU organized the 3rd ORE Workshop from 5th to 10th May 2024 in Gaborone, Botswana. The 4th Workshop will be held from 7 to 11 April 2025 in Cotonou, Benin.

Monthly Checkpoint meetings are held to assess the status of implementing National Roadmaps and Action Plans and discuss any challenges DOs encounter in implementing the Project.

The details of the ORE Project are contained in its report under **PAPU/OTC/SCG/01/2025 - Doc No. 04**

2.5 Supply Chain Questionnaire

The PAPU General Secretariat, in pursuit of implementing the Operations and Technology Action Plan for the 2022-2025 period, circulated a questionnaire on the Status of Supply Chain Services in Africa. The questionnaire's objective was to elicit and collect information on supply chain activities being implemented by Designated Operators with a view to ascertaining the status and assisting in filling any identified gaps where possible.

The questionnaire responses have been analyzed, and the report on the status of supply services in Africa is presented under **PAPU/OTC/SCG/01/2025 - Doc No. 02**.

3.0 RECOMMENDATIONS

The Working Group, Designated Operators, and the General Secretariat are encouraged to continue implementing the outstanding activities on the Action Plan.

4.0 DECISION EXPECTED

The Working Group is hereby requested to:

- Take note of the status of implementation of the WG Action Plan;
- Adopt the Report;
- Table the Report to the Operations and Technology Committee.



SUPPLY CHAIN WORKING GROUP ACTION PLAN FOR THE PERIOD 2022-2025

S/N	SUBJECT MATTER	MILESTONE	PERIOD	DONE	IN PROGRESS	NOT DONE
SUPPLY CHAIN						
1.	Transport Matters	i) Provide guidelines for Service Level Agreements with airlines	Q4 2022			
		ii) Achieve affordable mail conveyance rates	Q4 2023			
		iii) Exchange of Electronic Advance Data (CARDIT, RESDIT) with airlines and maintenance of up-to-date EAD Compendium	Q1 2023			
		iv) Efficient intra-Africa mail conveyance	Q4 2023			
		v) Constitute National Contact Committees with transport stakeholders (Airlines, Aviation, Handling Agents etc.)	Q2 2023			
		vi) Consolidate reports on participation and feedback from PAPU /AFRAA Taskforce	Bi-annually			
		vii) Transport information feedback from Members (Questionnaire)	Q4 2024			
2.	Customs Matters	i) Share with DOs the streamlined international mail processing procedures for Customs	Q4 2022			
		ii) Member DOs to exchange Electronic Advance Data with partner DOs and Customs for items containing goods - ITMATT	Q4 2022			
		iii) Maintain an updated Customs Compendium by Member States	Q1 2023			
		iv) Members' participation in Regional/Global Meetings on the subject area	Q2 2025			
		v) Customs information feedback from Members (Questionnaire)	Q1 2025			
3.	Security Matters	i) Members to comply with the UPU Security Standards (S58, S59)	Q4 2024			
		ii) Prevent acceptance of Prohibited items and Dangerous goods into the Postal System - illicit trade	Q4 2023			

		iii) High Cyber Security awareness by Members	Q2 2023			
		iv) Member participation in Regional/Global Meetings on Security matters	Q3 2023			
		v) Security information feedback from Members (Questionnaire)	Q1 2023			
4.	Quality of Service for Mail	i) Implementation of GMS by DOs: <ul style="list-style-type: none"> • End-to-end module • Inbound module 	Q1 2024			
		ii) Meeting Quality of Service Standards by Members: <ul style="list-style-type: none"> • Letter Post standards • Parcel Post targets under the Inward Land Rates (ILR) bonus system • EMS standards 	Q4 2024			
		iii) Member Participation in Quality-of-Service link to terminal dues	Q1 2023			
		iv) Participation in Quality-of-Service Certification of Members	Q4 2024			
5.	E-commerce	i) Participation in the ORE 3 Project	Q4 2022			
		ii) Guarantee Logistics and warehousing	Q3 2024			
		iii) Export promotion	Q4 2024			